



2025 ANNUAL REPORT



The background of the entire page is a solid blue color with a pattern of stylized, overlapping leaf shapes in a lighter shade of blue. The leaves are arranged in a way that creates a sense of movement and growth, with some leaves pointing upwards and others curving downwards.

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Health is Who We Are

Health Solutions is a state-of-the-art, whole-person healthcare provider offering primary, behavioral, and crisis services. Our mission is to provide a comprehensive range of affordable and quality whole-person healthcare services for all ages. We're committed to providing care through excellent service, innovation, compassion, and the promotion of self-determination. We believe that good health is essential to the overall health of our communities.





WELCOME

Message

I am excited to present this year's annual report. Fiscal year 2025 was a year of significant growth and expansion for our organization. This past year, we launched a new integrated primary care clinic designed to be a Center of Excellence for youth and family care in southern Colorado. Additional highlights include starting a new co-response team with the Trinidad Police Department in Trinidad, Colorado, offering free sports physicals to youth across our service region, and expanding our service delivery at our child daycare facility to include behavioral services.

As one of the largest behavioral health providers in southern Colorado, our mission remains to ensure state-of-the-art behavioral services are available to all members of the communities we serve. We believe our presence is critical to the health of communities. As one community member stated at the opening of our integrated clinic in eastern Pueblo County, "Health Solutions is the key to healing our community."

I hope you enjoy this report as we continue to offer *Hope Health — Together.*

Jason Chippeaux

Jason Chippeaux, CEO



BUILDING *Hope*

Dear Friends and Supporters,

As Board Chair, it is my privilege to present this year's annual report, reflecting on a year of challenge, growth, and hope. At our core, we remain committed to providing accessible, compassionate, and evidence-based behavioral health services for all.

This year, our organization has navigated economic shifts and rising mental health needs with resilience. We expanded vital programs—including our Center of Excellence for integrated youth and family care.

Looking ahead, our focus continues to be on integrating primary care and behavioral health services, expanding our service scope, and advocating for behavioral health at every level. Innovation, collaboration, and access to care remain our guiding principles.

None of this progress is possible without your support. Thank you for believing in our mission and joining us to foster a healthier, more compassionate community. Together, we build hope.

With gratitude,

A handwritten signature in black ink that reads "Wes Ursick".

Wes Ursick, Board President

EXECUTIVE *Leadership*

OUR SERVICE PROMISE

Serving Southern Colorado since 1962, our team of experts is committed to delivering, **HOPE** to those we serve by providing high-quality **HEALTH** care and doing it *Together*



HEATHER HANKINS
Chief Operations Officer/
Chief Clinical Officer



DANI SMITH
Chief Financial Officer



ROB KEPPLINGER
Chief Infrastructure
and Facilities Officer



DANA BROWN
Chief Technology Officer

BOARD OF *Directors*



**JODI AGNES
COXEN**

Vice Chairman



**CATHY
PINEDA**

Secretary/Treasurer



**SHARON
HAWKINS-JUNIEL**

Executive Board Member



**PATRICIA
BEDARD**

Board Member



**DAVID
LAWRENCE**

Board Member



**BARBARA
MONTOKA**

Board Member



**CHAROLETTE
VASQUEZ**

Board Member

VICE *Presidents*



**JESSICA
RUSSELL**

Senior VP of Service
Delivery and Innovation



**KATIE
LEDBETTER**

Senior VP of
Behavioral Health



**TEAH
MILLER**

VP of Specialty
Services



**ANDREA
ALVAREZ**

VP of Medical
Services



**LEANNA
PACHECO**

VP of QI and Project
Management



**ALYSSA
ROSE**

Senior Vice President of
Business Operations



OUR WORK AT ITS BEST

We were honored to receive recognition from our community at Best of Pueblo in a total of six categories in 2024. We're proud to serve Pueblo with compassion and skill, and even more grateful for our community's support. Recognition in categories from Best Family Practice to Best Mental Health Provider shows our commitment to our communities.

Mental Health Provider

Place to Work

Child Care - The Learning Tree

Family/General Practice Physician - Dr. Bryan Hynes, MD

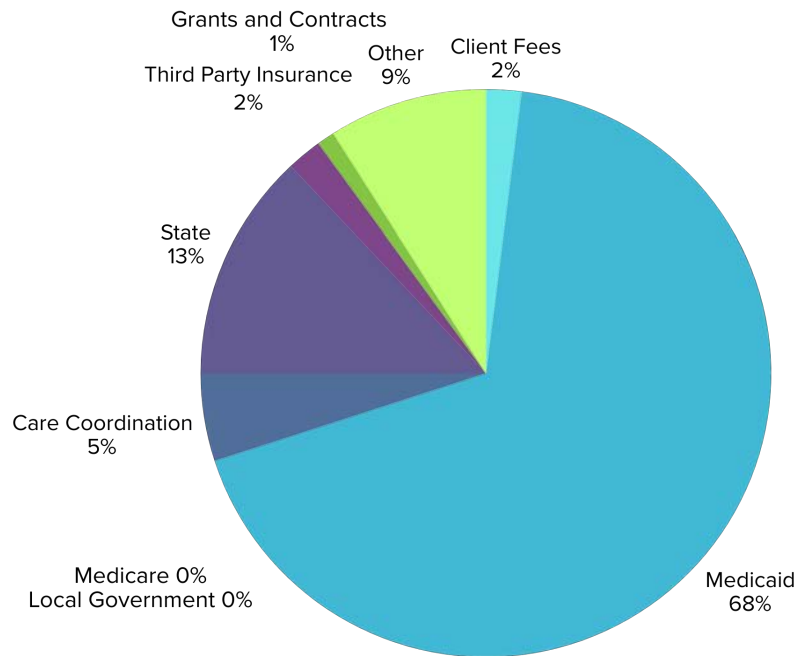
Family Practice - Health Solutions Family Medicine

Non-Profit/Charity Organization

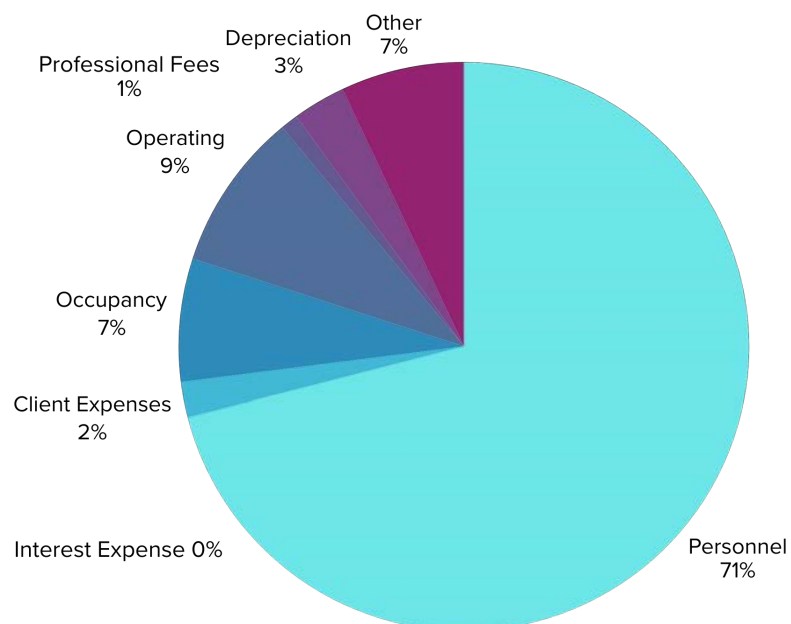
FINANCIAL

data

REVENUE



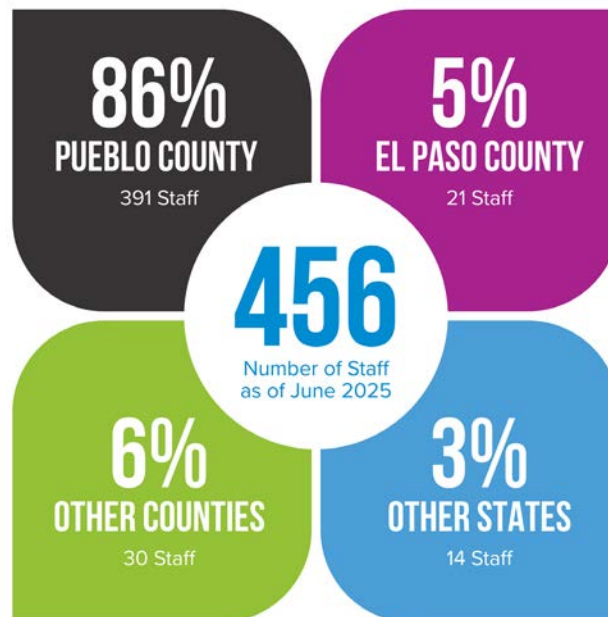
EXPENSES



PERSONNEL

Data

Our workforce comprises dedicated professionals who genuinely care about their work and the people they serve. It's an award-winning recipe. This year, we were nominated again as the Best Place to Work at Best of Pueblo. When our employees thrive, so does our community.



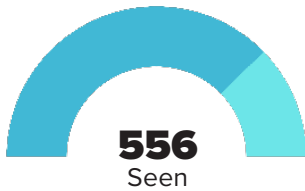
A TEAM OF LEADERS

“Being able to work with all of the incredible leaders we have, and seeing their dedication and passion—not only for the staff members of Health Solutions, but also for the members of the community—has been inspiring. They work hard to make sure we help people in the most appropriate and effective ways possible.”

CLIENT *Data*

Health Solutions serves a diverse population by age, race, ethnicity, income, and geographic locations.

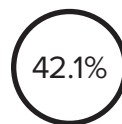
CLIENTS PER DAY



TOTAL SERVICES

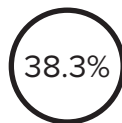


CRISIS SERVICES



DAY ENCOUNTERS 7AM-3PM

AVERAGE 8.86 PER DAY
3,234 TOTAL



AFTERNOON ENCOUNTERS 3PM-11PM

AVERAGE 8.05 PER DAY
2,938 TOTAL

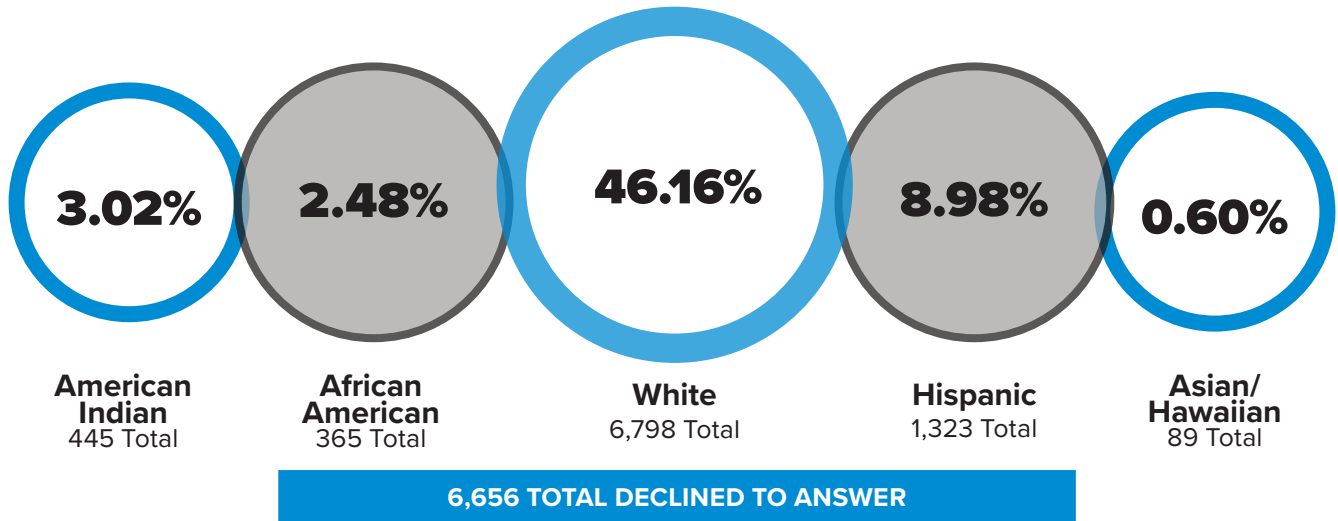


NIGHT ENCOUNTERS 11PM-7AM

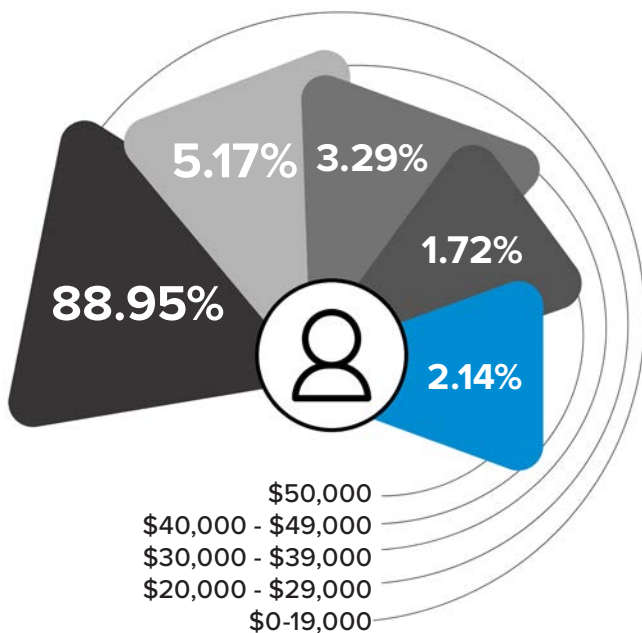
AVERAGE 0.12 PER DAY
906 TOTAL

21 TOTAL CRISIS PER DAY
7,680 TOTAL

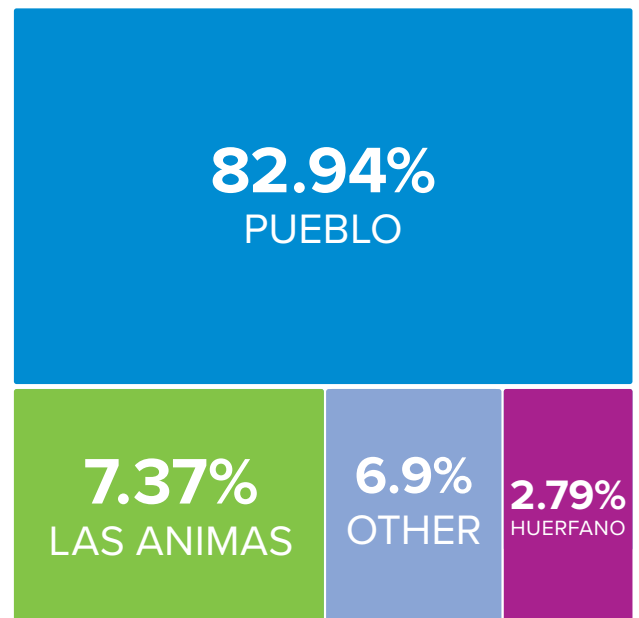
CLIENT *Ethnicity*



FAMILY INCOME



COUNTY CLIENTS RESIDE IN





PERRY HALL FILLS CRITICAL GAP IN PUEBLO COMMUNITY

When Health Solutions opened the doors of Perry Hall in January, it ushered in a new era of health in a part of the community that previously had little access to care.

For Pueblo's St. Charles Mesa community, behavioral and primary care services were minimal. Now, thanks to Perry Hall, the community has access to both and more, all on the same, state-of-the-art campus.

"Perry Hall is filling a critical gap in care in Pueblo," said Vice President of Medical Services Andrea Alvarez. "By embedding behavioral health providers in a primary care setting and adopting the Primary Care Behavioral Health (PCBH) model, we've created a truly integrated and accessible health home for individuals and families."

Perry Hall is supported by a multidisciplinary team that includes primary care providers, behavioral health clinicians, nursing staff, medical assistants, care coordinators, front office staff, and resource specialists. Altogether, 15 staff members contribute to daily operations and patient care.

The care doesn't stop at Perry Hall. Local families also have access to services at the Family Resource Center, which is located on the same campus and helps connect Perry Hall patients to vital community resources. The Learning Tree is also located on campus.

Why is it important to offer integrated care? The answer comes down to the strong connection between mental and physical health.

"Many patients present with co-occurring physical and behavioral health needs, and our team-based approach helps break down barriers to care and reduce stigma," Alvarez said. "In an area like Pueblo, where health disparities and access issues persist, integrated care is essential to improving overall community health."

PATIENT IMPACT
STATEMENT

★★★★★

“

"I wanted to take a moment to share how grateful I am for the exceptional care I've received at the Health Solutions Perry Hall location.

As someone who strongly believes that mental and physical health are deeply interconnected, finding truly integrated care has always been a priority for me. That's why discovering the team at Perry Hall has been such a relief and a turning point in my overall well-being.

The providers here take a whole-person approach—listening, coordinating, and treating both mind and body with equal care and attention. Since starting care at this location, I've felt more supported, more understood, and more confident that my health is in excellent hands.

I truly believe integrated care like this should be available everywhere. Until then, I'm incredibly thankful to have found it here at Perry Hall."

”

The impact of integrated care has been clear. Clinicians have noticed improved engagement in behavioral health services and increased follow-up on chronic condition management because of warm handoffs and collaborative care planning between providers.

As the work of Perry Hall continues, its programs continue to grow. In August, the Perry Hall team launched the Youth Empowerment Program (YEP), which provides prevention, early intervention, and resiliency-focused services for youth.

In addition, the team hosted the third annual free sports physicals event. More than 160 young athletes received free sports physicals during this vital service that removed financial and access-related barriers for families.

"Perry Hall stands out for its commitment to whole-person care," Alvarez said. "Our integrated model ensures that every patient's physical, behavioral, and social needs are considered in one setting. The collaborative culture, the inclusion of a Family Resource Center onsite, and our emphasis on prevention and early intervention truly set us apart in this community."



A LIFE TRANSFORMED

William's Path to Musical Success

William was living in Denver when he was arrested for an index offense — a type of crime tracked and categorized by the FBI. He knew he needed mental health treatment, and he was growing increasingly manic. But his behavior only became more erratic. On the day of his arrest, William harmed an older man and was swiftly taken to jail.

In the time after his arrest, William began to slowly move through the court system. During the process, someone suggested to William that he could consider seeking a Not Guilty by Reason of Insanity (NGRI) plea. He successfully pursued the plea, and after a short time, he was sentenced to the Colorado Mental Health Hospital in Pueblo (CMHHIP).

His decision made a dramatic impact.

During his time at Colorado Mental Health Hospital in Pueblo, treatment began to transform William's outlook. Medications soon stabilized him, and he quickly became one of his unit's most insightful clients. During the course of three years, he passed through Dialectical Behavior Therapy (DBT) intensive and risk reduction curriculum. He also completed Crime Group, an intense setting that involves playing the role of one's victim.

As William progressed in his treatment, he also began embracing music. While he was a patient at the



hospital, William started his music career in earnest, writing songs and setting up a talent show with other patients.

As his music career advanced, so did his treatment.

After years of receiving care, William was moved into the community, and in 2021, he enrolled in the Health Solutions Community Placement (CP) status. He later progressed to Conditional Release (CR) and continued with his treatment at Health Solutions, completing EMDR, acuwellness, DBT, and additional groups.

On June 2, 2025, William achieved unconditional release, a significant milestone in his path to recovery.

He continues in therapy, acknowledging the value of support in his mental health journey.

Throughout his recovery, William kept growing his music career. He persisted in recording albums independently, attending open mics, and performing for free wherever he could. Over time, he built a significant, supportive music community in Pueblo. William often receives offers from festivals and other entertainment venues to perform. Today, years after his arrest, William has three albums and numerous music videos he designed and filmed himself. A valued member of the local music community, William benefits from donated equipment and travels often in support of his musical dreams.

As he continues to make music, William shares the value of mental health support, using his newfound platform to encourage others.



HEALING AT HOME:

John's Journey as a Single Dad

John felt overwhelmed. As a single dad trying his best to support three children, he often felt unsure about how to meet their emotional needs. To make matters more complex, the family was experiencing significant stress related to the children's mother, who is currently struggling with substance use disorder. For the family, support came in the form of Health Solutions' Early Childhood Mental Health Consultation (ECMHC) services. When the middle child, Cory, began to show emotional and behavioral concerns as he started at Head Start, the family was referred to ECMHC.

During a consultation with the ECMHC team, the family was provided with a wide range of support. After the family lost a beloved pet, the team facilitated a pet memory box to help the children process grief in a developmentally appropriate way. The children were also given books and stories related to grief, family changes, and managing big feelings.



In addition, ECMHC professionals worked with the family to co-create a visual calendar to facilitate one-on-one parent-child time, allowing John to connect with each child individually. To help the children with social-emotional learning, the ECMHC team introduced activities tailored to the children's developmental levels.

As Cory struggled in the classroom, his educators were offered support. The ECMHC team worked closely with the Head Start teaching staff to support him with regulation strategies and consistent routines. As the family's time with the ECMHC team came to a close, John expressed deep appreciation for the support he received. He shared that the tools and guidance provided through ECMHC helped him better understand his children's needs and improved his confidence and skills as a parent.

This family's story isn't over yet. But one thing is for certain: The power of collaborative, trauma-informed mental health consultation makes an impact on a child's functioning and the well-being of the entire family.



TRANSFORMATION AT THE LEARNING TREE:

Daisy's Story

Daisy started Therapeutic Childcare at the Learning Tree in July 2024 after being at risk for expulsion from her previous childcare center. There, she displayed significant challenging behaviors, including aggression directed at staff and other children. She had a history of abuse and neglect and experienced multiple foster care placements for most of her 4 years of life, which resulted in near-chronic dysregulation. Staff couldn't determine the triggers that impacted her because most of her trauma happened before she could speak. In addition, because she lived in so many foster homes, Daisy had what's called a disorganized attachment pattern.

Children with disorganized attachment patterns make bids for adult attention and affection, followed by disengagement and aggression or other challenging behaviors to push adults away due to unconscious fears of harm or abandonment. These behavior patterns can be very confusing and discouraging for adult caregivers who don't understand the reason for the child's behavior.

At the Learning Tree, Daisy initially showed defiant and aggressive behaviors with other children and staff throughout most of her day. At the same time, she quickly connected to multiple teachers, staff, and her assigned therapeutic specialist. When dysregulated, she would lash out aggressively at the caregivers with whom she had the closest relationships.



But with support and daily coaching from her therapeutic specialist, her teachers, and other Learning Tree staff, Daisy gradually learned to verbalize her feelings instead of acting them out. She learned to share and take turns with peers and use her words to resolve conflicts. Daisy’s infectious laugh, sense of humor, and excellent memory allowed her to know every staff person by name. She received safe, appropriate, and positive moments of connection with multiple staff throughout her day: greetings by name, smiles, high-fives, and hugs. Over time, she came to trust that all the adults at The Learning Tree were there to keep her safe.

Throughout the year, Daisy still faced setbacks related to anniversary effects, everyday stressors, and many still-unknown triggers. Learning Tree staff weathered the ups and downs of her emotional dysregulation “storms” but continued to give her unconditional support. The message was that no matter how she behaved, staff would always care for her.

Daisy was discharged from Therapeutic Childcare at the end of her Pre-K school year in May. At that point, she was able to spend most of her day in the classroom, follow the class routine and rules, and interact with peers and staff positively. Episodes of dysregulation would still occur, but Daisy could be managed with staff support. Incidents of aggression decreased from multiple daily incidents at admission to only once or twice a week at discharge.

When Daisy started at the Learning Tree, she had just begun a positive placement with foster parents dedicated to her healing. Through the combined efforts of supportive foster parents, the Learning Tree Therapeutic Childcare program, and outpatient therapy at The Family Center, Daisy was able to maintain her foster care placement for over a year, the longest she has lived with any adult caregivers in her young life. She spent the summer at home with her foster parents and started kindergarten this year.

HEALTH SOLUTIONS

Locations



ACUTE TREATMENT UNIT

1302 CHINOOK LANE
PUEBLO, CO 81001
(719) 545-2746

ADMINISTRATION OFFICES

41 MONTEBELLO ROAD
SUITES 200 & 202
PUEBLO, CO 81001
(719) 545-2746

ADULT OUTPATIENT

1304 CHINOOK LANE
PUEBLO, CO 81001
(719) 545-2746

CAREER HORIZON SERVICES

41 MONTEBELLO ROAD
SUITE LL2
PUEBLO, CO 81001
(719) 545-2746

CRESTONE RECOVERY SERVICES

41 MONTEBELLO ROAD
SUITE 104
PUEBLO, CO 81001
(719) 545-2746

CRISIS SERVICES

1310 CHINOOK LANE
PUEBLO, CO 81001
(719) 545-2746

FAMILY CENTER

1591 TAOS ROAD
PUEBLO, CO 81006
(719) 545-2746

FAMILY MEDICINE

41 MONTEBELLO ROAD
SUITE 116
PUEBLO, CO 81001
(719) 423-1500

HENRY HOUSE

512 HENRY AVENUE
PUEBLO, CO 81005
(719) 423-1200

PERRY HALL

1591 TAOS ROAD
PUEBLO, CO 81006
(719) 423-1500

PUEBLO MARC

41 MONTEBELLO ROAD
SUITE 120
PUEBLO, CO 81001
(719) 423-1500 OPT 2

RECOVERY SOLUTIONS

2003 EAST 4TH STREET
PUEBLO, CO 81001
(719) 544-6373

WELLNESS CENTER

1 WELLNESS WAY
PUEBLO, CO 81006
(719) 545-2746

YOUTH & FAMILY SERVICES

1012 W. ABRIENDO AVENUE
PUEBLO, CO 81004
(719) 545-2746

RURAL LOCATIONS

WALSENBURG (HUERFANO COUNTY)

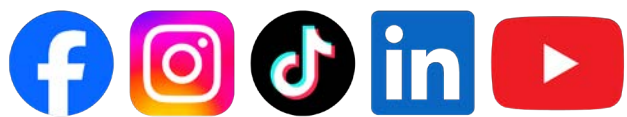
926 RUSSELL STREET
WALSENBURG, CO 81089
(719) 545-2746

TRINIDAD - INDIANA (LAS ANIMAS COUNTY)

417 SOUTH INDIANA AVENUE
TRINIDAD, CO 81082
(719) 846-4416

TRINIDAD MARC (LAS ANIMAS COUNTY)

910 EAST MAIN STREET
TRINIDAD, CO 81082
(719) 631-3370



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